



City of Moorpark

CITY ENGINEER/PUBLIC WORKS DEPARTMENT

799 Moorpark Avenue, Moorpark, California 93021 (805) 517-6256 fax (805) 532-2555

FLOOD INSURANCE REFUND INFORMATION April, 2015

Due to the recent issuance of a Letter of Map Revision (LOMR) from the Federal Emergency Management Agency (FEMA), premiums for certain qualifying types of flood insurance policies may be eligible for a refund if the insured structure will be removed from the flood zone based on the scheduled June 13, 2011 effective date of the LOMR.

To determine if a policy is eligible for a refund, the following steps should be followed:

1. Obtain a copy of the LOMR and revised DFIRM for the property, and submit it to the lender with a request for the lender to write a letter acknowledging that the property has been removed from the flood zone.
2. Submit the letter from the lender along with a copy of the LOMR and revised DFIRM to the flood insurance agent with a written request for refund.

The LOMR and revised flood insurance rate maps can be downloaded from the City's website at www.moorparkca.gov. Upon request, a hard copy of the LOMR and one specific flood insurance rate map panel covering a particular property can be purchased from the City for \$30.00. To request a hard copy, please contact Mackenzie Douglass at (805) 517-6256 or mdouglass@moorparkca.gov.

For questions about flood insurance refunds contact:

**Edith Lohmann, Flood Insurance Specialist
Federal Emergency Management Agency (FEMA)
(510) 627-7235
edith.lohmann@fema.dhs.gov**

For questions about the LOMR and revised flood maps contact:

Mackenzie Douglass
Public Works Administrative Assistant
(805) 517-6256
mdouglass@moorparkca.gov

or Al Gali
Assistant City Engineer
(805) 517-6285
agali@moorparkca.gov

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